



Certificate

for

Enetel Solutions d.o.o.

Juzni bulevar 10, 11000 Belgrade, Serbia

Scope of application:

The Service Management System of Enetel Solutions d.o.o. Beograd, in Belgrade Serbia, supporting the provision of support services for the application products and services provided to external clients from the company locations in Serbia



The validity of the CIS certificate will be maintained by annual surveillance audits and one recertification audit after three years.

This CIS certificate confirms the application and further development of an effective

INFORMATION TECHNOLOGY - SERVICE MANAGEMENT SYSTEM

complying with the requirements of standard

ISO 20000-1:2018

Registration No.: SMS-00089/0

Date of initial issue: 01.02.2021

Valid until: 01.02.2024

Vienna, 01.02.2021

CIS – Certification & Information Security Services GmbH



Klaus Veselko
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